

**2006 REFRESH TEMPLATE**  
**Local Area Agreement: HARROW]**

**1. Inclusion of new outcomes and indicators (including the mandatory elements)**

Mandatory outcomes (as per LAA guidance)	Mandatory Indicator(s)	Baseline	Targets	
			07/08	08/09
1. Improve health and reduce health inequalities	Reduce health inequalities within the local area by narrowing the gap in all-age, all-cause mortality	A. Neighbourhood Exercise schemes in target wards = 0 B. Smoking cessation = Borough targets plus establish baselines for 4 target wards C. Breastfeeding = Borough target D: Young people access sexual health services = Borough target plus establish baselines for target 4 wards	A: = 3 B: + Borough target +1% in target 4 wards C: Borough target + 1% in target 4 wards D Borough target plus 1% in target wards	A = 6 B = Borough target + 2% in target 4 wards C: Borough target + 2% in target 4 wards D: Borough target + 2% in target wards
2. Reduce crime	Reduction in overall British Crime Survey comparator recorded crime	A. % Reduction in residential burglary, theft of motor vehicle, theft from motor vehicle, theft of pedal cycle = 4552	To be decided by the end of January 07 on completion of 07/08 Policing Plan	To be decided by the end of January 07 on completion of 07/08 Policing Plan
		B. % reduction in criminal damage = 2208	To be decided by the end of January 07 on completion of 07/08 Policing Plan	To be decided by the end of January 07 on completion of 07/08 Policing Plan
		C. % reduction in robbery, ABH, GBH, common assault = 3047	To be decided by the end of January 07 on completion of 07/08 Policing Plan	To be decided by the end of January 07 on completion of 07/08 Policing Plan
	Reduce the proportion of young offenders and prolific and other priority offenders who re-offend	A: reduce the proportion of young offenders who re-offend = 38%	36%	34%
		B. reduce the proportion of prolific and other priority offenders who re-offend = 34%	31%	28%
3. Reassure the public, reducing the fear of crime	Increase the percentage of people who feel that the Police in this area are doing a good or very good job	Public attitude survey – Metropolitan Police = 63% Annual Survey Aug 2006	To be decided by the end of January 07 on completion of 07/08 Policing Plan	To be decided by the end of January 07 on completion of 07/08 Policing Plan

	Reduce public perceptions of local drug dealing and drug use as a problem	64% MORI Survey 2003/04 now included under ASB mandatory indicators.	60%	56%
4. To reduce the harm caused by illegal drugs		60% of adults with whom initial contact (as defined in the DIR guidance) is made and who are not already on the caseload, to be assessed by the Criminal Justice Intervention Team (DIP) 50%	60%	60%
5. Build respect in communities and reduce anti-social behaviour	Increased percentage of people who feel informed about what is being done to tackle anti-social behaviour in their local area	Establish baseline through 2007/08 MORI Survey	Establish in 2007	Establish in 2007
	Increased percentage of people who feel that parents in their area are made to take responsibility for the behaviour of their children	Establish baseline through 2007/08 MORI Survey	Establish in 2007	Establish in 2007
	Increased percentage of people who feel that people in their area treat them with respect and consideration	Establish baseline through 2007/08 MORI Survey	Establish in 2007	Establish in 2007
	Reduce people's perception of ASB (using the nine issues stated in the survey)	49.9%	44.56%	41.9%
	- Vandalism, graffiti and other deliberate damage	68%	60%	58%
	- Rubbish and litter lying around	61%	55%	52%
	- Teenagers hanging around on the street	57%	52%	50%
	- People using or dealing drugs	64%	60%	56%
	- People being drunk or rowdy in public places	50%	44%	42%
	- People being attacked because of their skin colour, their origin or religion	51%	45%	40%
	- Abandoned or burnt out cars	49%	40%	33%
	- Noisy neighbours or loud parties	21%	20%	20%
	- People sleeping rough on the streets or in other public areas	28%	25%	20%

6. Empower local people to have a greater choice and influence over local decision making and a greater role in public service delivery	Percentage of residents who feel that they can influence decisions affecting their area	13% MORI Survey May/June 2006	14%	15%
	Percentage of people who feel that their local area is a place where people from different backgrounds get on well together	55% MORI Survey May/June 2006	57%	61%
	An increase in the number of people recorded as or reporting that they have engaged in formal volunteering on an average of at least two hours a week over the past year <sup>1</sup>	35,500 MORI Survey May/June 2006	36,300	37,000
7. Manageable traffic congestion	The percentage annual increase in the number of schools with an approved school travel plan (STP) required to achieve 100% STP coverage by March 2010. This should be profiled against the current number of schools with an approved STP in place and the appropriate delivery point on a trajectory which would achieve 100% coverage by 2010	35%	70%	100%
8. Increase waste sent to recycling	Increase in the percentage of municipal waste recycled	Recycling 2005/06 actual 13.66% of household waste recycled	14.4%	17.4%
<b>Other new outcomes (including those agreed in relation to any automatically pooled funding)</b>	<b>Other new indicators</b>			
1. Keep the levels of crime on Harrow low	To achieve level three of the Mayor's London Domestic Violence Strategy	10/17 standards achieved	12/17	14/17

<sup>1</sup> The existing MORI wording for this question, agreed with GOL and included in our LAA is "Have you taken part in voluntary work in the last 12 months? By voluntary work, we mean any activity which involves spending an average of two hours or more per week, unpaid, through groups, clubs or organisations to benefit other people or the environment." We would like to retain this wording to be able to measure against our current baseline.

## 2. Negotiated modifications to the existing outcomes framework and targets

This section is to be used to record any amendments to the existing outcomes framework including any deletions

No	Outcome		Indicator(s)		Targets				
	Existing	Proposal	Existing	Proposal	Baseline	Existing 07/08	Existing 08/09	Proposal 07/08	Proposal 08/09
1	Develop a model planning agreement (section 106 agreement) that enables developers easily to contribute to the sustainability of Harrow	Develop a model planning framework (section 106 agreement) that enables developers easily to contribute to the sustainability of Harrow	Number of model agreements	Model planning framework is used	0	2	3	2	3
2	Increasing placements of trainees and new entrants within construction companies (in work for a minimum of 3 months LDA indicator)	No change	Number of young people provided with placements/jobs	Number of people provided with placements/jobs	42	50	55	50	55
3	Increased and sustainable new business stock	Support new businesses and assist established small businesses to grow, develop and become sustainable	Number of new businesses demonstrating growth after 12 months	Number of businesses (new and existing) supported through the Harrow Mentoring package including mentoring, consultancy, diagnostics and case studies. (STRETCH)	23	32	38	08/09 166 cumulative	09/10 249 cumulative
4	To promote growth, development and sustainability of enterprise and small business stock		Existing businesses receiving intensive support		0	15	15		
5	To build respect in communities and to reduce anti-social behaviour		Percentage reduction in people's perception of ASB	DELETE – as this is part of the new mandatory..	49.9%	44.56%	41.9%	44.56%	41.9%

No	Outcome		Indicator(s)		Targets				
	Existing	Proposal	Existing	Proposal	Baseline	Existing 07/08	Existing 08/09	Proposal 07/08	Proposal 08/09
6	To build respect in communities and to reduce anti-social behaviour		Provision of an intensive support project	DELETE					
7	Reduce the fear of crime amongst the population of Harrow	No Change	Increase the number of Special Constable hours	DELETE					
8	Increase Community Reassurance and engagement by increasing Neighbourhood Watch Schemes	DELETE	To increase the diversity of Neighbourhood Watch co-ordinators	DELETE					
9	To reduce crime, the harm caused by illegal drugs and to reassure the public on reducing the fear of crime	No change	Number of parks brought up to full Green Flag status	Number of parks brought up to Green Flag standard	0	7 cumulative	9 cumulative	3 cumulative	6 cumulative
10	To reduce the harm caused by illegal drugs and to reassure the public on reducing the fear of crime		% reduction in BCS crime committed in the top 5 public parks in the Borough	DELETE					
11	Increase the numbers entering treatment (Tier 3/4) via the Criminal Justice System and reduce re-offending behaviour		Develop a basket of indicators to address licensing issues i.e. the number of times a S.160 Licensing Act 2003 closure is made	DELETE					

No	Outcome		Indicator(s)		Targets				
	Existing	Proposal	Existing	Proposal	Baseline	Existing 07/08	Existing 08/09	Proposal 07/08	Proposal 08/09
12	Improve the perception of residents and performance with regard to the quality of the public realm		Public satisfaction with environmental conditions and public perception that environmental conditions are improving	DELETE					
13	Tackling anti-social behaviour	No Change	% of people worried or fairly worried about Anti Social Behaviour in the borough	DELETE  Replaced by the Home Office Mandatory targets and the existing ASB stretched target					
14	Tackling anti-social behaviour		ASBO Co-ordinator and projects in place	DELETE					
15	Tackling anti-social behaviour		Number of ASB complaints to ASB unit	DELETE					
16	Tackling anti-social behaviour		Number of ASB case conferences	DELETE – replaced by mandatory and will be reported via ASB group	16	25	25	70	75
17	Tackling anti-social behaviour		Number of remedies agreed e.g. ABCs; Parenting Orders and Contracts and ASBOs. Number of referrals to the Ealing Mediation Service	DELETE – replaced by mandatory and will be reported via ASB group	20	55	60	55	60

No	Outcome		Indicator(s)		Targets				
	Existing	Proposal	Existing	Proposal	Baseline	Existing 07/08	Existing 08/09	Proposal 07/08	Proposal 08/09
18	Tackling anti-social behaviour		PSA2 measuring people's feelings about crime etc.	DELETE – issues picked up in new mandatory at 3 in table 1 above					
19	Tackling anti-social behaviour		Comparison survey with BCS crime	DELETE – issues picked up in mandatory at 2 in table 1 above					
20	Tackling anti-social behaviour		% reduction in total BCS Crime	DELETE					
21	Tackling anti-social behaviour		Reduction in personal robbery, residential burglary, and BCS Assaults	DELETE – issues picked up in mandatory at 2 in table 1 above					
22	Aftercare of prolific and priority offenders	No change	% of prolific and priority offenders identified as drug user offered treatment	% identified as drug/alcohol misusers to be assessed within 10 working days	100%	100%	100%	100%	100%
23	Aftercare of prolific and priority offenders		% of prolific and priority offenders identified as drug/alcohol user offered treatment	DELETE					
24	Aftercare of prolific and priority offenders	No change	Provision of suitable housing offered to PPOs on release from prison if required	No Change	96%	85%	90%	97%	100%
25	Reduce the harm caused by illegal drugs and alcohol		Number of drug/alcohol users receiving advice, health checks, support and treatment	DELETE – as duplicated existing monitoring undertaken by the Home Office					

No	Outcome		Indicator(s)		Targets				
	Existing	Proposal	Existing	Proposal	Baseline	Existing 07/08	Existing 08/09	Proposal 07/08	Proposal 08/09
26	Reduce the harm caused by illegal drugs and alcohol		Number of binge and chronic drinkers (those aged under (25 years) receiving advice, assessment, brief intervention and counselling services	DELETE – intended as a possible stretch target but unsuccessful.					
27	Reduce the harm caused by illegal drugs and alcohol		Increase the numbers entering treatment (Tier 3 or 4) via the Criminal Justice system	DELETE – This already reported to the Home Office					
28	Reduce the harm caused by illegal drugs and alcohol	No change	Increase year on year the proportion of problem drug users sustaining or successfully completing drug treatment programmes	No Change	72%	78%	No target set by NTA	78%	No target set by NTA
29	A Harrow community that feels a strong sense of cohesion		Number of agencies participating in Caseworks Case Management system for racial harassment, ASB, etc.	DELETE – this measure has been overtaken by the 3 <sup>rd</sup> party reporting which is measured through the LAA					
30			Number of third party reporting sites	Change targets	0	10	16	14	20



No	Outcome		Indicator(s)		Targets				
	Existing	Proposal	Existing	Proposal	Baseline	Existing 07/08	Existing 08/09	Proposal 07/08	Proposal 08/09
31			Harrow business against crime initiative	No change	0	70	80	70	80
32	Sexual Health	No Change	Rate of teenage conceptions per 1,000 conceptions (under 16 and under 18) 2 yrs retrospective	Rate of teenage conceptions per 1,000 conceptions (under 18) 2 yrs retrospective	33.6	Baseline minus 2%	Baseline minus 3%	Baseline minus 2%	Baseline minus 3%
33	Providing cultural services and public spaces that meet the needs of Harrow's communities	No Change	Number of new visitors to Museums  Attendance and participation by under represented groups	DELETE					
34	Providing cultural services and public spaces that meet the needs of Harrow's communities	No Change	Attendance and participation by under represented groups to museums	DELETE					
35	Providing cultural services and public spaces that meet the needs of Harrow's communities	No Change	Number of participants from the targeted groups using open space, sport and recreation	DELETE					
36	Manageable traffic congestion (impact on air quality)	No Change	Mode share of journeys to school or proportion of school journeys made by different modes of transport	DELETE					

No	Outcome		Indicator(s)		Targets				
	Existing	Proposal	Existing	Proposal	Baseline	Existing 07/08	Existing 08/09	Proposal 07/08	Proposal 08/09
37	Manageable traffic congestion (impact on air quality)	No Change	An average journey time per person per mile.	DELETE					
38	Manageable traffic congestion (impact on air quality)	No Change	Average queue lengths (in metres) during peak and off peak traffic periods, neutral months and normal weekdays	DELETE					
39	Manageable traffic congestion (impact on air quality)	No Change	Journey-time reliability or coefficient of variation of journey times (in %) on route	DELETE					
40	Manageable traffic congestion (impact on air quality)	No Change	Pollutant concentration (NO2, PM10) within the area	DELETE					
41	Capacity Building	No Change	Number of community groups and number of health seminars held	DELETE					

### 3. Proposed pooled funding

This section is to be used to record proposals for pooled funding in 2007/08

<b>Funding Stream(s)</b>	<b>Previously pooled Y/N</b>	<b>Amount £ 07/08 Capital</b>	<b>Amount £07/08 Revenue</b>
Automatically pooled funding			
1.			
2.			
3.			
Other pooled funding through LAA			
1.			
2.			

### 4. Reward element

For those LAAs that have subsequently negotiated and agreed reward element targets, this submission should identify the finally agreed outcomes indicators and targets using the reward element template.

#### Reward Element – Target 8

Empowering people to become involved in their community through Volunteering

#### Indicator by which performance will be measured

Proportion of adults taking part in voluntary work in the last 12 months. This will be measured by counting the increased number of volunteers from the general population – “Standard Volunteers” – and volunteers from socially excluded groups. Socially excluded groups include BME Communities, those with long-term illnesses or disabilities and those with fewer qualifications than 5 GCSEs or equivalent level 2 NVQ. By voluntary work, we mean any activity which involves spending an average of two hours or more a week, unpaid, through groups, clubs or organisations to benefit other people or the environment.

Source: Harrow Annual Mori Quality of Life Survey

#### Current performance (Year ending 31 March 2005)

Baseline to be established by the June 2006 Quality of Life Survey as a different question was asked in previous years.

**Performance at the end of the period of the Local Area Agreement (Year ending 31 March 2009) measured by the MORI Survey in May/June 2009**

### **Performance expected without the Reward Element**

Increase in the number of volunteers

- (1) Standard volunteers 148
- (2) from socially excluded groups 38

### **Performance target with the Reward Element**

Increase in the number of volunteers

- (1) Standard volunteers 1200
- (2) from socially excluded groups 300

### **Enhancement in performance with the Reward Element**

Increase in the number of volunteers

- (1) Standard volunteers 1052
- (2) from socially excluded groups 262

### **Allocation of Performance Reward Grant**

This target will receive one twelfth of the total PRG available.

### **Notes**

#### **Reward Element – Target 6**

A Harrow community that feels a strong sense of cohesion

#### **Indicators by which performance will be measured**

The percentage of residents agreeing or strongly agreeing with the statement “This area is a place where people from different backgrounds get on well together” measured through the annual Harrow MORI Quality of Life Survey

#### **Current performance**

Survey conducted in May/June 2005 = 55%

## **Performance at the end of the period of the Local Area Agreement**

### **Performance expected without the Reward Element**

Survey to be conducted in May/June 2008 = 55%

### **Performance target with the Reward Element**

Survey to be conducted in May/June 2008 = 61%

### **Enhancement in performance with the Reward Element**

6%

### **Allocation of Performance Reward Grant**

This target will receive one twelfth of the total PRG available

### **Notes**

The stretch target and enhancement above are inclusive of a confidence interval of +/- 3% at a confidence level of 95%

Current performance was measured in May 2005 through the MORI Quality of Life survey. Since the survey was conducted, the London July 2005 bombings have occurred. In the aftermath of these events several community groups in Harrow expressed concern about reprisals, particularly against the Asian and Somali communities. Without focusing on this area through the LAA, we anticipate the level of community cohesion will not improve and will remain at 55%. With the focus being provided on community cohesion through the LAA and the benefit of the reward element, we anticipate being able to increase community cohesion levels to 61%. We view this as a significant stretch and an important reward element to our LAA. The development of community cohesion within the borough will be an important factor in realising our vision for the LAA – building a strengthened and sustainable community. The development of community cohesion through the LAA also relies heavily on the involvement of the Voluntary and Community Sectors in the delivery of the outcomes sought.

Target 12

Ministerial approval awaited.